

# Winning in Omnichannel

Circana Complete Consumer



# Complete Consumer Our basic beliefs about winning in omnichannel



Companies and brands that know their consumers best will win – but this is getting harder in the omnichannel world



Measuring omnichannel sales and consumer behavior is complex and requires a multi-faceted approach



Many manufacturers are not doing this well today. There is significant opportunity to deliver growth with an integrated approach.





#### Our Consumer Vision

When you're developing **strategies** to grow your category, defend shelf space, or increase market share, you need comprehensive insights to inform every stage of the process.

#### **OPPORTUNITIES**

- Quantify the demand for new and existing products.
- Zero in on the right consumer segments and opportunities to target.
- Reach new buyers, appeal to changing consumer tastes, and win loyalty.

YOUR ONE SOURCE FOR A COMPLETE UNDERSTANDING OF THE CONSUMER



#### Omnichannel world

**Consumer Cohorts** 

Restaurants

**Ecommerce Incrementality** 

**Consumer Motivation** 

**Channel Switching** 

Omni Share of Wallet

**Complete Consumer** 

In Home Eating Behavior

Brick and Mortar

Delivery

Basket

Hard-to-Reach Consumer

DTC



#### **COMPLETE CONSUMER COVERAGE**

The most comprehensive, 360-degree understanding of the U.S. consumer.



#### 20+ Industries

- CPG
- Auto
- Foodservice
  - Home
- Beauty
- Entertainment
- Softlines Tech

#### 30+ Channels

- Beauty specialty
- Drug

C-Store

Apparel

Food

Club

Electronics

- Pet
- Pure Play Ecommerce Footwear
- Sporting Goods
- Health/Vitamin
- Department Stores
   Military
- Direct to Consumer And more!
- Dollar

#### 1,200 Categories

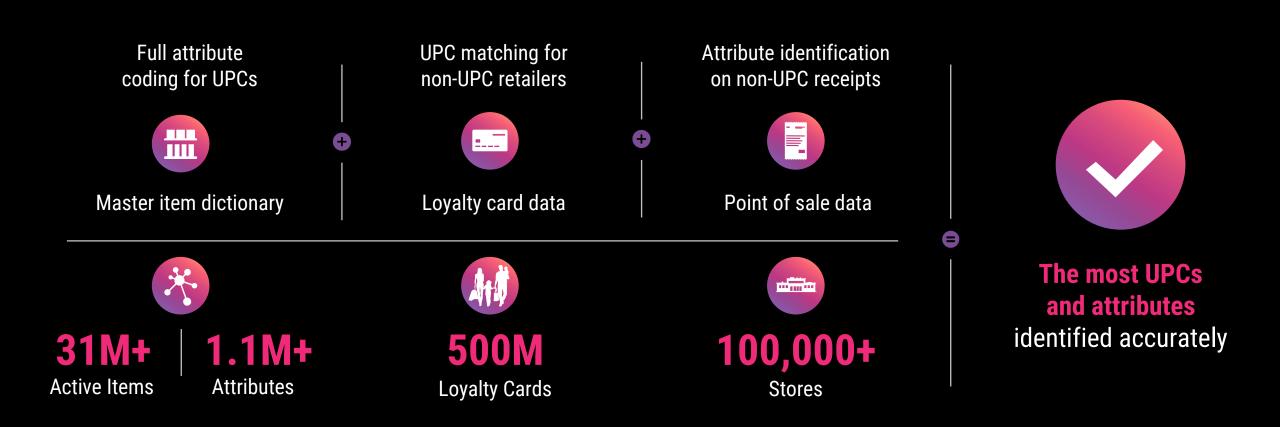
- Superior classification
- CPG to Brand + Key Attributes
- General Merch to Category Level
- Foodservice to Menu Item Level

#### **On-Premise**

- Quick Serve Restaurant
- Casual Dinimg



### Comprehensive data assets enable granular and accurate classification





## Questions?

Email <a href="mailto:contactus@circana.com">contactus@circana.com</a>



